

## Foothills Nordic Ski Club Refund Policy

(Effective September 8, 2020)

1. Foothills Nordic Ski Club memberships are non-refundable.
2. A \$50 administration fee will apply to **ALL** program refunds. A \$35 administration fee will be charged for program or session changes.
3. All requests for program withdrawal must be submitted in writing (email is an acceptable form) to the relevant Director; either the Cross Country Program Director or the Biathlon Director.
4. When a program withdrawal request is accompanied by a letter from a medical professional, refunds for medical reasons are available for all programs. The amount of the medical refund is prorated on a monthly basis.
5. For programs that begin in May (a.k.a. 11-month programs):
  - a. If the request to withdraw from a program is received prior to October 1, the amount of the refund is prorated on a monthly basis.
  - b. No refunds will apply to withdrawals after September 30.
6. For all other programs:
  - a. If the request to withdraw from a program is received at least 30 days prior to the start of the program, the program fee will be refunded.
  - b. If the request to withdraw from a program is received no more than 14 days following the start of the program, a refund equal to 50% of the program fee will be provided.
  - c. No refunds will apply to withdrawals after 15 days following the start of the program.
7. In the event that in-person programming is cancelled due to circumstances outside of the control of FNCS, the club will pay a prorated refund of the program fee to all affected registrants in any of the following programs: Bunnies, Jackrabbits, Marmots, Teen Ski, Jackrabbit and Adult Learn to Ski, Track Attack, Biathlon Bears, and Racing Bears.
8. This refund policy applies to program and membership fees only. It does NOT apply to trips, camps or events.

## 2020-2021 Season COVID-specific Cancellation Policy

For Bunnies, Jackrabbits, Marmots, Teen Ski, Learn to Ski, Biathlon Bears, Track Attack and Racing Bears: In the event that more than 50% of the in-person programming sessions are cancelled due to circumstances outside of the control of FNCS, members who are registered in the affected programs may request, in writing, a refund of 50% of their membership fees and a prorated refund of trail fees.